MEDICLINIC APP

Medical Record Release

This document provides and overview of how Medical Records are release in the Mediclinic App. This includes what type of medical records are released as well as when the medical record will be accessible.

1.0 APPOINTMENTS

All outpatient department appointments will be visible, including Medical Imaging appointments. However, some specialties (e.g. Fetal Medicine and ER) are currently not showing and will be available as part of an upcoming update.

2.0 APPOINTMENT VISIT SUMMARIES

Includes all OPD visits (no restrictions) and includes Diagnosis, Secondary Diagnosis and Reason for Visit.

- *Medical/clinical notes are not being shared*
- *No After Visit Summary Report or Discharge Summary is currently available*

3.0 *TEST RESULTS

Laboratory Reports: OPD / ER only are released in real time (same day) once finalized by the lab); *inc. both Normal and Abnormal Results*

- *Includes Microbiology - select sensitive microbiology reports are blocked*
- *All Pathology is blocked*
- *Release of sensitive reports (as per attached list) in the patient portal are excluded*
- *Any additional lab tests being uploaded to Bayanaty via PDF that are not integrated; will not be released/visible to patients*

Radiology Reports: OPD /ER only are released after 7 days regardless of physician review status

- *Preliminary reports are NOT released*
- *There are no imaging report types currently being withheld unless listed on the exclusion sheet*

Scanned Test Reports: all other test results that are scanned and uploaded into the EHR (e.g. ECG, TMT, Echo, CTG, Audiometry etc.) are not available.

4.0 *PRESCRIPTIONS

Shows prescriptions ordered at Mediclinic from attended appointments. Prescriptions are for informational purposes and *CANNOT* be used as a requisition to collect prescriptions from the pharmacy.

4.0 REFERRALS

Shows referrals received at Mediclinic from a previously attended doctor's visit. Referrals remain active for 30 days until the corresponding appointment is booked. Only consultation referrals can be booked in the Mediclinic App. Some specialty referrals (physiotherapy, medical imaging, etc.) are currently unavailable for booking in the app.

5.0 *Allergies

Shows active allergy documented from previous visits at Mediclinic.

6.0 *Immunizations

Shows immunizations administered at MCME; no expiration dates provided.

DISCLAIMERS

- ***Medical Record listing is limited to show only records if linked to one of the patient's last 20 attended visits (encounter/episode).***
- *Reports for **In-patient visits** are not available on the portal or app*
- *No medical notes or reports are currently being release*

REQUESTING ADDITIONAL MEDIAL RECORDS

- Please call Mediclinic support services at 800 2026 or email us at info@mediclinic.ae